

Why Software Is So Bad - Introduction

Last summer, a piece by Charles Mann in MIT's Technology Review discussed problems with software quality. His explanations for poor software quality centered largely on technical and organizational problems, and he speculated that litigation may be one way to force improvements. [See, *Why Software Is So Bad*, Charles C. Mann, July/August 2002, <http://www.technologyreview.com/articles/mann0702.asp> (Unfortunately, TR has marked this as Premium Content, so you may not be able to read it unless you subscribe.)

My view is that poor software quality is a societal problem exacerbated by basic economic forces. Here is my response: [Why Is Software So Poor - Response to Charles Mann.pdf](#)